

## **Terms & Conditions**

The terms “We” / “Us” / “Our”/”Company” individually and collectively refer to M/s Dhenuh Milk Bazaar LLP and the terms “Visitor” ”User” refer to the users. This page states the Terms and Conditions under which you (Visitor) may visit this website (“www.dhenuhmilkbazaar.com, Android mobile app and IOC ”). Please read this page carefully. If you do not accept the Terms and Conditions stated here, we would request you to exit this site. The business, any of its business divisions and / or its subsidiaries, associate companies or subsidiaries to subsidiaries or such other investment companies (in India or abroad) reserve their respective rights to revise these Terms and Conditions at any time by updating this posting. You should visit this page periodically to re-appraise yourself of the Terms and Conditions, because they are binding on all users of this Website.

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### **ACCEPTABLE WEBSITE USE**

#### **(A) Security Rules**

Visitors are prohibited from violating or attempting to violate the security of the Web site, Android Mobile App and IOC including, without limitation, (1) accessing data not intended for such user or logging into a server or account which the user is not authorized to access, (2) attempting to probe, scan or test the vulnerability of a system or network or to breach security or authentication measures without proper authorization, (3) attempting to interfere with service to any user, host or network, including, without limitation, via means of submitting a virus or “Trojan horse” to the Website, overloading, “flooding”, “mail bombing” or “crashing”, or (4) sending unsolicited electronic mail, including promotions and/or advertising of products or services. Violations of system or network security may result in civil or criminal liability. The business and / or its associate entities will have the right to investigate occurrences that they suspect as involving such violations and will have the right to involve, and cooperate with, law enforcement authorities in prosecuting users who are involved in such violations.

#### **(B) General Rules**

Visitors may not use the Web Site in order to transmit, distribute, store or destroy material (a) that could constitute or encourage conduct that would be considered a criminal offence or violate any applicable law or regulation, (b) in a manner that will infringe the copyright,

trademark, trade secret or other intellectual property rights of others or violate the privacy or publicity of other personal rights of others, or (c) that is libelous, defamatory, pornographic, profane, obscene, threatening, abusive or hateful.

## **INDEMNITY**

The User unilaterally agree to indemnify and hold harmless, without objection, the Company, its officers, directors, employees and agents from and against any claims, actions and/or demands and/or liabilities and/or losses and/or damages whatsoever arising from or resulting from their use of "www.dhenuhmilkbazaar.com, Android mobile app and IOC " and or their breach of the terms .

## **LIABILITY**

User agrees that neither Company nor its group companies, directors, officers or employee shall be liable for any direct or/and indirect or/and incidental or/and special or/and consequential or/and exemplary damages, resulting from the use or/and the inability to use the service or/and for cost of procurement of substitute goods or/and services or resulting from any goods or/and data or/and information or/and services purchased or/and obtained or/and messages received or/and transactions entered into through or/and from the service or/and resulting from unauthorized access to or/and alteration of user's transmissions or/and data or/and arising from any other matter relating to the service, including but not limited to, damages for loss of profits or/and use or/and data or other intangible, even if Company has been advised of the possibility of such damages.

User further agrees that Company shall not be liable for any damages arising from interruption, suspension or termination of service, including but not limited to direct or/and indirect or/and incidental or/and special consequential or/and exemplary damages, whether such interruption or/and suspension or/and termination was justified or not, negligent or intentional, inadvertent or advertent.

User agrees that Company shall not be responsible or liable to user, or anyone, for the statements or conduct of any third party of the service. In sum, in no event shall Company's total liability to the User for all damages or/and losses or/and causes of action exceed the amount paid by the User to Company, if any, that is related to the cause of action.

## **DISCLAIMER OF CONSEQUENTIAL DAMAGES**

In no event shall Company or any parties, organizations or entities associated with the corporate brand name us or otherwise, mentioned at this Website, Mobile App and IOC be liable for any damages whatsoever (including, without limitations, incidental and consequential damages, lost profits, or damage to computer hardware or loss of data information or business interruption) resulting from the use or inability to use the Website and the Website material, whether based on warranty, contract, tort, or any other legal theory, and whether or not, such organization or entities were advised of the possibility of such damages.

## **Pricing and Availability of Products and/or Services**

All pricing on “[www.dhenuhmilkbazaar.com](http://www.dhenuhmilkbazaar.com), Android mobile app and IOC”) is displayed in Indian Rupee (INR) and is exclusive of any Tax unless otherwise stated. Any pricing and availability of products, services and offers displayed online are subject to change without notice. All products and services are subject to availability and we give no guarantee in this regard. You acknowledge and accept that the website information is subject to change at any time and may not necessarily be up to date or accurate at the time of your visit.

### **Intellectual Property and Copyright**

All material appearing on [www.dhenuhmilkbazaar.com](http://www.dhenuhmilkbazaar.com), [Android mobile app](#) and [IOC](#) is protected by copyright and other intellectual property laws within India and also covered via international treaties with other countries. Protected material includes but is not limited to graphic and text content, design principals, emails, and all forms of files hosted on these domains. You agree not to publicly display, broadcast, publish, sell, reproduce, link to, or circulate in any other manner the material on this site without the express written consent of the company. You hereby acknowledge M/s Dhenuh Milk Bazaar LLP. ownership of all intellectual property and copyright of all content within this domain.

### **Website Availability**

The M/s Dhenuh Milk Bazaar LLP entrusts the hosting of our sites to a specialist company and we are committed to proving this on a continual basis, however we do not warrant that the site will be continuously available at all times. It is expected that at times unforeseeable interruptions to this service may occur. Such activities are potentially outside our control.

### **External Links**

The M/s Dhenuh Milk Bazaar LLP may provide external links to sites with recommended products or services. Clicking on any external link will lead you to external websites which are outside of our control. The Dhenuh Milk Bazaar LLP only links to businesses or resources which we believe meet our high standards at the time of posting a link; however we have no control over external sites and will accept no responsibility or liability in relation to the content or any other aspect of your visit to any external site.

### **Linking to Us**

The M/s Dhenuh Milk Bazaar LLP permits website owners to link from your website to our home page, provided the link includes our full trading name Doodhvale.com. Any additional text included in the link must be directly related to one or more of the services and/or products we provide. You agree to remove any links to our site on our request, within seven (7) days of notice.

### **Anti-social Behavior**

You agree not to attempt to change, add to, remove, modify, deface, redirect, hack, decompile, block access to, cause unnecessary bandwidth loads or otherwise interfere with company website, the domain, associated email, or any material, images or content display on this website. Any such activity will be deemed an attack on the site or server, and logs will be handed

to Indian Law Enforcement agencies for investigation and prosecution to the fullest extent permissible by law.

### **Governing Law**

These Terms and Conditions are governed by and construed in accordance with the Indian Panel Code. In the event that a dispute arises from these Terms of Use, you agree to submit to the non-exclusive jurisdiction of the courts of Mumbai, India. If any part of these Terms of Use is found to be invalid or unenforceable, it shall be severed without affecting the remainder.

### **Logos, Trademarks & Service Marks**

The M/s Dhenuh Milk Bazaar LLP, dhenuhmilkbazaar.com and Android mobile app and their respective logos and all other distinctive site logos, marks and graphic elements on our web sites are trademarks of and are registered to M/s Dhenuh Milk Bazaar LLP and are subject to applicable trademark protections. All other company, product, and service logos, marks and names may be trademarks or service marks of the companies and organizations mentioned. All trademarks and registered trademarks are used to benefit, without intent to infringe on, the holder of said trademark.

### **Accessories Not Included**

All product photos are for reference only and any accessories etc shown are for display purposes unless otherwise stated. Accessories etc are not included unless specified in the product description text. Some photos may show two or more items to allow you to see the product from different angles. Products are all sold individually unless otherwise stated in the product description.

### **Product Variations**

Products may vary to the pictures shown. From time to time manufacturers may alter a product specifications, colour or dimensions. In the event of a slight variation, we will ship a product which may differ slightly to the sample shown. In the event of a major variation we will contact you for approval before shipping the goods. If we ship an item different to the sample shown you are entitled by law to return the item for a full refund including the cost of postage.

### **Validation of Order**

To ensure the validity of an order placed by a vendor for any product listed in the app, the following terms and condition apply:

#### **1. Payment Deadline:**

- The order will be deemed valid only if the vendor completes the payment for the total amount of the selected product within 15 minutes of placing the order.

#### **2. Order Confirmation:**

- Orders with completed payments within the specified timeframe will be confirmed and processed for fulfillment.

**3. Invalid Orders:**

- Orders for which payment is not received within the stipulated 15-minute period will be considered invalid and automatically canceled.

**4. Payment Methods:**

- Vendors are responsible for ensuring that they use valid and accepted payment methods to complete the transaction within the designated time.

**5. Notification of Invalid Orders:**

- In the event of an order being considered invalid, the vendor will be promptly notified through the app.

**6. Reordering:**

- Vendors have the option to place a new order if the previous one becomes invalid due to non-compliance with the payment deadline.

**MODIFICATION OF THESE TERMS of USE**

M/s Dhenuh Milk Bazaar LLP reserves the right to change the terms, conditions, and notices under which the [dhenuhmilkbazaar.com](http://dhenuhmilkbazaar.com) , websites are offered, including but not limited to the charges. The User is responsible for regularly reviewing these terms and conditions.

